CORRECTION CONNECTION

A quarterly newsletter for Juvenile Justice Services' Staff and Stakeholders

April 2008

SPOTLIGHT

Lisa Schauerhamer



Value Statement We are committed to act with respect and integrity and meet the challenge of change with creativity and perseverance.

Bill Boyle was born in Fort Campbell Kentucky; His father was in the military so he lived in the South till high school. He from graduated High School and got a Bachelor's St. Cloud degree in Minnesota, and graduate Utah State. school at Except for nine months he has been in Utah 31 years. He has worked for JJS the past 13 years. He has been a caseworker, he and Melinda Thompson started Lightning Peak,



and he supervised at Lightning Peak, Springville O&A. He was an Interim APD in Price and an APD at Split Mountain. Most recently taking the APD position at Weber Valley Detention in Roy. He has two BAS, psychology and Philosophy, a Masters in psychology with an emphasis in experimental and Applied Behavior Analysis.

On a more personal note Bill's hobbies are a lover of the outdoors; Rock climbing, hiking, backpacking, camping, telemark skiing, skate skiing, reading, traveling (in the last few years he has tried to go to a foreign country for three weeks a year - most recent Eastern Europe, before that, Peru (Macchu Picchu and Ecuador - Galapagos, Next he is off to Argentina --Chile-Patagonia). He also loves to read and his favorite books are "Love in the Time of Cholera, Human Stain, Middlesex. His favorite author is Louis de Bernieres.

"As a person in general, some would say he's intimidating, pushy or hard to get to know. but, once you get to know Bill he is very humorous and easy to get along with. says Joslin Jensen, "he is always traveling to somewhere new and hiking/exploring. Bill is very active and enjoys rock-climbing, hiking, mountain biking, golfing,

Table of Contents

Spotlight page 1-2 **Boss Lift** page 2 Retirement page 2 Girl Scouts at Slate Canyon page 3

Promotions & Recognition Applied Concepts Eagle Project **WYC Volunteer Appreciation**

page 4-5 page 6 page 6 page 7

photography and reading." April Oaks says, "he probably has more books than our local library, all of which he's read (some more than once)."

As a JJS employee, Bill was molded for this career. He is very passionate about the population. He is behavior oriented which fits with JJS youth who need to learn skills on changing their behavior and not 'who they are'."

As a supervisor Bill has implemented a new way of treating the youth we work with. He is always prompting staff to reframe comments and expectations of the youth in our facility and custody in a positive manner. Bill not only prompts and expects the staff to do this, but he "practices what he preaches." Bill has completely turned staff upside down and taken them out of their comfort zones to help improve the quality of care our facility provides and the performance of staff, we're still a work in progress but making improvements. He has often said that he is not a supervisor, but a mentor (not in those exact words) and that he will know how good of a job he has done by how well those whom he has mentored are known for their skills and work with JJS programming.

Both Joslin Jensen and April Oaks appreciate Bill as a supervisor. They have learned that he can be caring and really concerned about his co-workers. He is easy going and has taught what the purpose of this career should be through his example. He also has shown how to make the system better. He pushes his staff to do better, through honest criticism. He gives added responsibility to help them learn.

Bill loved his Vernal job and appreciates all the motivated people that there are at Split Mountain Youth Center in Vernal, and says of his staff "they are always amazing me with their energy and their ability to adapt to changes that we (JJS) are implementing. For example, I am really appreciative of the energy that the lead staff and supervisors have put into taking a college level class in behavior management (12 two hour classes over a 4 month period)."

I am sure that he will enjoy the staff at Weber Valley and be a great leader there as well.

"Boss Lift"

Sam Saunders; Tech II from Castle County Youth Center, was recently deployed to Afghanistan. Before he left he submitted Kara Freeman his boss to take part in the "Boss Lift" program. 40 bosses from around the state were invited to go on a 3 day trip where the soldiers are in training. The goal is to help raise awareness and support of the troops and the hard work they do on behalf of our country. The trip was April 9-11. There will be a detailed follow-up story.



For some, retirement means taking it easy and doing the things you have always wanted to do. Golf, being a grandparent, gardening, or travel. But for some it means changing hats.

After 25 years Ted Groves retired from Davis Area Youth Center, Tony Hassell retired from Farmington Bay and Brian PoVey retired from state employment and switched hats to become Director of Farmington Bay. Congratulations to these men for jobs well done!

NEED A VOLUNTEER? - HAVE NEWS? - WANT TO BRAG? CONTACT THE COMMUNITY RELATIONS TEAM:

NORTHERN AREA Jill Merritt (801) 774-8767 ext 510 email jmerritt@utah.gov SALT LAKE AREA Maria Ponce (801) 284-0251 mponce@utah.gov

SOUTHERN AREA Linda Campbell (801) 491-0118 lcampbel@utah.gov

OUTREACH IN EVERY SENSE OF THE WORD Girl Scouts at Slate Canyon

(Taken from the Trooper, a Girl Scout Newsletter - Winter addition)

Every week Deb Hall, Girl Scouts of Utah Services Director, spends a day with girls at the Slate Canyon Detention Center, a secure facility that holds youth ages 12-18 years old, who have been arrested and are waiting placement.

Hall visits these girls as a part of Girl Scouts of Utah's Outreach Program. As a part of this program, these girls have had the opportunity to join Girl Scouts and start making the world a better place.

Recently, the Slate Canyon girls worked on the "Uniquely Me" books and decided to do

Every Girl Scout
Can Make the World
a Better Place

a service project for the homeless. They assembled bags for 18 homeless men that included items like socks, gloves, a fleece scarf, soap, toothpaste, and shampoo. The girls also tied five fleece blankets. "The most inspiring part was the girls commenting on how good they felt doing a service project," said Hall. "All the community service they had been involved in previously was court assigned as a punishment. They had never had a project that they chose to work on or simply to benefit someone else

and they felt really good about it."

Because the girls are incarcerated, Hall delivered the packages to homeless men on their behalf. One man was very touched that the gift came from Girl Scouts and spoke at length about the respect he has for the organization, as his daughters participated when they were younger. He said when his life was better he had volunteered with the Boy Scouts for 19 1/2 years.

The man asked Hall about why the girls were not with her and she explained that they are incarcerated and unable to leave the facility. With tears running down his face he said, "Please tell those Girl Scouts from one scout to another that they really warmed this old scout's heart."

With seven girls and 23 people that received donations, 30 people were served through this outreach program.

"To me, that is outreach in every sense of the word," said Hall. "As I left the park, I have never been so proud that I work with an organization that is able to help people in all walks of life and that the opportunity to change lives exists for us every single day."

VISION

The Division of Juvenile Justice Services will provide to the youth we serve the best opportunity to realize their potential and improve their overall competence, which will allow them to be law-abiding and productive citizens.



Staff Promotions and Recognitions

Congratulations to Monica Hernandez for her promotion to a Senior Counselor at Salt Lake Early Intervention. Monica started working part time for JJS in 2003, with the DART/TASC program. It became clear to her that this was an opportunity to truly make a difference in our youths' future. She also has two teenage daughters of her own that inspire her.

Monica received the 2007 EIP Employee Award for her dedicated work with the youth.



She was recognized as a self-motivated and proactive Counselor II. She regularly takes on additional tasks, takes the initiative to help co-workers, and demonstrates leadership skills on a daily basis. Her consistent, dedicated and dependable attitude creates a positive influence for co-workers. Her networking skills with allied agencies provide resources for families of youth. She served as volunteer coordinator, staff liaison for refugee clients, and facilitator for Families United and Strengthening Families Program. Monica leads by example and serves as a role model for youth and co-workers alike. She is also certified as a Strengthening Families Instructor at Salt Lake Early Intervention (SLEI). Monica said, "My faith in the program became a dream for my future." Monica is very excited about becoming a Counselor III. "I truly feel that working with our youth has been and will continue to be a gift, and I will forever be grateful for the opportunity to make a difference," says Monica. About her award she says that she wants to strive to continue with the same work ethic and enthusiasm as it took to receive that honor.



Brent Urry, was selected as the new JJS Counselor III at Davis Youth Services in Farmington. May marks seven years that Brent has worked with the Division. He has worked in a variety of positions during this time including Davis Area Youth Center Diversion, State Supervision, Home Detention and Archway.

Brent has been happily married for 13 years, and has 3 children - Stella, Jack and Sophia. When he is not directly supervising the youth, or with his own children, he enjoys snowboarding, motorcross and wood working.

Lynn Whitman accepted the position of APD at Split Mountain Youth Center in Vernal. Lynn has had varied experience. She has worked with the Division of Services for People with Disabilities, as a Lead Counselor at Duchesne County Receiving Center, and most recently as a Supervisor for O&A/Shelter at Split Mountain Youth Center. She has a broad base of experience that will be beneficial to staff and clients within the system





Bill Boyle recently accepted the position of APD for Weber Valley Detention. He has experience working with the detention population and will be an asset to the program.



Shannon Keeney returns to Archway to supervise the two new clinical positions and two community counselors. Shannon most recently was a clinician at Mill Creek Youth Center. She has her Masters degree in Social Work from the University of Utah. It will be a smooth transition into the Archway Youth Services program for Shannon.

Don Noseworthy has trasfered to Archway Youth Services to supervise the residential shelter. He brings a wealth of experience working with youth and advocating for them. Don has a Masters degree in Education. He will be a nice addition to Archway Youth Services.





Jay Eldredge has made a transfer from Supervisor at Archway Youth Services to Supervisor at Mill Creek Youth Center. Jay has been with the Division for 20 years. He has worked at Mill Creek Youth Center, Davis Area Youth Center, Weber Valley Detention and Archway Youth Services. He has his Masters degree in Social Work from the University of Utah. He has done a great job working with our residential shelter and supervising our community programming the last four years. He will be a great asset to Mill Creek.

Kasey Goldstein has been selected for the Program Manager position at Wasatch Youth Center. Kasey received her Master of Social Work degree from the University of Utah and her Bachelors degree from Weber State University. She is leaving Davis Youth Service Center as a Counselor III to take this new position.





Tracy Hart has accepted the Assistant APD position at Mill Creek Youth Center. She is leaving Davis Youth Services as Supervisor for this new adventure. Tracy has a BS in Criminal Justice and a Masters degree in Educational Counseling. She has worked for the Division for 11 years in a variety of different programs including Observation and Assessment, Davis Area Youth Center, Archway Youth Services, and Davis Youth Services. Tracy will bring new energy and fresh perspective to the job.

JoAnne Nebeker has 12 years plus at Mill Creek Youth Center. She is a seasoned employee who has her Masters degree in Education and supervises with the team concept approach. She has accepted a Supervisor position at Davis Outreach and will do a great job with the dedicated and resourceful staff there.



CONGRATULATIONS

Concepts applied to programing

Jeff Wells recently taught a 10-session course in Applied Behavior Analysis. "There were 12 to 15 staff from Vernal and Price attending each 2 1/2 hour session. The course study covered different chapters of "Principles of Applied Behavior Analysis" by L. Keith Miller. Staff were given JJS work time to study, read, and complete book exercises for each session. In addition, staff were quizzed each session on what they had learned. Staff were given the opportunity to offer anonymous written feedback to the instructor. Most staff rated the sessions high in job relevance and practicality. Outside each session, follow-up was handled by Jeff and facility directors in the units to insure that behavioral principles were actually implemented with youth. Reports from staff and youth indicated positive changes on the units. To complete the project the staff from each unit developed a written, detailed, long term implementation plan from what had been learned.

James Murray from Split Mountain Youth Center said, "At first it was hard to understand where this was all going and how we would be using it. After getting through the initial concepts it was evident that these principles could be used to help staff manage our youth in detention more effectively. It was a good way to help staff get on the same page which can be a struggle. It was helpful for staff to learn to manage their own stress especially when you have to manage high numbers."

"I got some basic ideas out of the class, which I think are applicable in most situations." James continues, "One thing I learned is that positive reward is more effective than punishment. I think this is a real change especially in DT where punishment seems to be staff's fallback for motivation. Another item, which I found to be of immense help, is the idea of behavioral definitions. By using behavioral definitions our staff have been able to communicate to each other specifically about what to watch for. The last item which helped was the idea to look for antecedents to behavior, not just negative behavior but positive behavior as well; this way we can use a youth's behavior as a vehicle for positive change. These were ideas which we had been using, but not really understanding why they worked. This class helped to clarify ideas that we have used and helped to explain how they worked."

STATEWIDE CONFERENCES

RED LION HOTEL, SALT LAKE CITY, UTAH MAY 20TH AND 21ST

Successful Eagle Project

By Linda Campbell

Ryan De Groot worked hard art raising \$700 to by at and sports equipment for the facilities in the Provo area. Thank you for your great service Ryan.







Please
submit feedback,
suggestions,
or ideas
for future articles to:
Lisa Schauerhamer
at lschauer@utah.gov

Wasatch Youth Center Volunteer Appreciation Night By Jon Bishop

This year, attendees at the Volunteer Appreciation Night felt a tinge of sadness. It was an emotional experience for those giving and those receiving as residents of Wasatch and the volunteers offered a special tribute for the loss of two kind and giving women. These volunteers impacted Wasatch Youth Center residents in a way that will be felt far beyond the boundaries of their time spent at the Wasatch facility. Members of the Wasatch Resident Council, along with our new Director Kyle Goudie, worked diligently to honor the labors and passing of these wonderful women who had contributed greatly to all with whom they came in contact. Plaques with pictures of each volunteer and a short verse of appreciation were presented to the surviving spouses. A copy of each plaque will be displayed at the Wasatch Facility.

Residents of the Wasatch facility produced a program consisting of piano solos, vocal solos and poetry readings. The degree of co-operation between the units and the hard work by individual residents created an atmosphere of tranquility that translated into a genuine feeling of appreciation felt by the volunteers.

Volunteers in attendance were complimentary of the behaviors, efforts and courtesy displayed by the residents.

The Alpine Unit prepared and cooked a delicious medley of Hawaiian burgers, bratwursts, macaroni salad, fruit punch and potato chips. The dessert was vanillaice cream, rainbow sherbet and cake.

The Sundial and Oasis Units decorated the gymnasium and hallways. They also greeted our guests, seated them, and provided set up and clean up for the evening.

Of special note is recognition for Supervisor, Paul Carver, and staff members, Craig Bell and Jo Ann Holtgrief. Without their hard work and personal commitment this event would not have happened. Both Craig and Jo Ann offer the support and foundation for residents by creating activities that demonstrate true class. Paul Carver has graciously accepted the repeated requests to be Master of Ceremonies for this event that is growing into a tradition. Additionally, staff members Amos Bright, Lindsey Spargur, Greg Shaw and Nicolas Hatton worked hard to ensure the evening was a special one.

